

Warranty certificate Exidéal libra

This warranty guarantees that if a failure occurs within the following period from the date of purchase, free repair will be served as described below. The purpose of use of the personal information you have written is described below. Please refer.

Stock Number		EX-HA03-PG	
Serial Number			
Warranty Term		One year after shipment	
Purchase Date			
Customer Information	ZIP		
	ADDRESS		
	NAME		
	TELL		
Distributor			

[Regulation for free repair]

- 1) If the product fails during the warranty period under the correct usage according to the instruction manual and the label attached to the main body, free repair will be served based on the contents of this warranty card.
 - Please bring the warranty when you need the free repair. Shipping charges for all warranty repairs are at the owner's expense when you send it to our customer service or original distributor.
 - Please contact our customer service if you do not ask for free repair at the original distributor.
- 2) Please contact our customer service about free repair when you move to another place.
- 3) Please contact our customer service when you can not receive free repair service at the original distributor due to the product being given as a gift.
- 4) This warranty does not apply:
 - The damage caused by misuse, Informal repair, informal alteration
 - The damage caused by relocation of storage, transport, drop after purchasing
 - The damage caused by fire, earthquake, flood, lightning, other natural disasters, abnormal voltage, unspecified power supply (voltage/frequency), etc.
 - Shipping damage or damage caused by mishandling by the freight carrier
 - The damage caused by use other than home use (Example: business purpose)
 - Not provide this warranty
 - Not provide proof-purchase day, distributor name, your name and reformatted in this warranty
- 5) Consumable items are not covered by the warranty.
- 6) This warranty is only valid in Japan.
- 7) We do not reissue this warranty.

■Purpose for usage of the personal information

*We will maintain and use customer information (copy of warranty) for free repair support and safety inspection within the warranty period.

*This warranty guarantees that if a failure occurs under the period from the date of purchase, free repair will be served. It does not limit the customer's legal rights and obligations to the person responsible for warranty and other business partners, issuing this warranty. Please contact our customer service when you have questions about repair after the warranty period.

*For after-sales service after the warranty period has expired, refer to "After-sales service" in the manual.

Manual / Warranty



P.1-P.2 Safety & Notes

P.3 Items included and name of each part / Product features

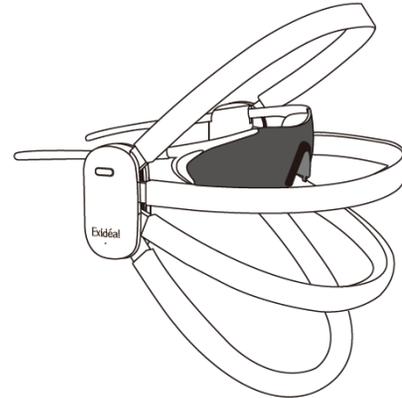
P.4 Program / Before Using

P.5 Howw to Use

P.6 After Using / Troubleshooting

P.7 Q & A / After-sales service

P.8 After purchase Service / Specifications



Thank you for purchasing our product "Exidéal libra". Please read this manual carefully and use our product. The warranty is included on the back side of this manual. Please keep it safe.

Please read this instruction manual carefully and use the product safely and correctly.

■ These notes provide instruction on the safe and correct use of our product and to prevent injury and damage.

■ Below are the classifications for these notes.

Caution classification

Danger This symbol indicates an imminently hazardous situation which, if not avoided, result in death or serious injury.

Warning This symbol indicates that the user risks of death or serious injury if not avoided.

Caution This symbol indicates a potentially hazardous situation, which, if not avoided, may result in personal injury or damage to the equipment.

Explanation of Figure

This symbol indicates acts prohibited.

This symbol indicates a mandatory action that must be followed.

Danger

Persons who use a heart pacemaker or electro-medical apparatus that may cause malpractice. Please do not use this product.

Warning



Do not look directly into LED light, when using this product. When irradiating this product to the face, be sure to use the dedicated goggles.

Do not use this product for any other purposes than doing skincare of your face, neck and body. Or do not use the broken product. If you have any concerns about your skin and physical condition when using, please consult a doctor before using.

For those who have any skin problems listed below, please do not use this product. It may worsen skin problems.

- Photosensitivity
- Those who have skin disease or medical history of skin problems
- Dermatitis (Atopic dermatitis, Contact dermatitis, excessive sunburn, etc.)
- Areas with purulence due to acne and pimple
- Eczema, swelling, and warts (including virus)
- Purpura
- Melasma

For those who have any disease listed below, please do not use this product. It may cause unexpected accidents or skin and body problems.

- Acute disease
- Blood disease (hemorrhagic disease, hemophilia, etc.)
- Those who are being under treatment or being followed up for abnormal blood pressure
- Febrile disease
- Malignant tumor
- Epidemic (Infectious diseases)
- Facial neuropathy
- Head and ophthalmologic sequelae due to traffic accidents



Do not use this product on the skin and the areas that follow below.

It may cause unexpected accidents or skin and body problems.

- Sensitive skin
- Cut

For those who have any of the following, please do not use this product. It may cause unexpected accidents or skin and body problems.

- Those who have epileptic seizures that respond to blinking lights
- Allergic constitution
- Those who have telangiectasis due to long-term use of steroid hormones or due to liver dysfunction
- Those who are during menstruation
- Those who are pregnant, one month after childbirth, and during nursing
- Those who are after drinking alcohol or taking medicine (especially medicine that induces sleep)
- Those who are very tired, who do not feel well, and who need rest
- Those who are with body temperature of 38°C or higher (fever period)

Please do not damage, bend, pull, stretch, kink, or place heavy objects on the USB charging cable. Or There is a risk of fire, electric shock, short circuit, and burns.

Do not use the USB charging cable if it is damaged or abnormally heated. If not, It may cause fire or electric shock, or injury.

Warning



Do not throw this product into fire or heat it or leave it alone at a high temperature. If not, it may cause heating and fire, burst.

Do not store this product in a bathroom or in a humid place, and do not place it on where is subject to water (such as a washbasin). There is a risk of fire or electric shock due to deterioration.

Do not use this product near any flammable object (alcohol, thinner, benzene, liquid remover, spray, etc.) If not, It may cause fire or electric shock, or injury.

Do not use this product while driving a vehicle. It may cause accidents or injury.

Do not sleep with this product on. It may cause malfunction, injury or problems.

Do not use other electrical products (e.g. beauty device) together. It may cause malfunction, injury or problems.

In the following cases, please stop using this product, turn the power off. Unplug the USB charging cable from the product while charging. There is a risk of fire or burns due to abnormal output. ●Smoke from this product ●Abnormal heating from this product ●Abnormal noise from this product ●Odor from this product



Never modify, disassemble or repair this product except by repair service engineers designated by us. There is a risk of fire or injury due to abnormal operation.



Do not soak this product or USB charging cable in water. There is a risk of electric shock or short circuit.

Do not use this product on wet hair. There is a risk of electric shock or short circuit.

Do not plug or unplug the USB charging cable with wet hands. There is a risk of electric shock or short circuit.

Be sure to turn off the power when not in use or when cleaning this product. It may cause electric shock, short circuit, or fire.

Be sure to remove and store the Dedicated goggles when not in use or when cleaning this product. It may cause deformation, cracks, or other malfunctions or damage.



For those who use this product for the first time or who have sensitive skin, shorten usage time to use it while checking the skin condition. If not, it may cause accidents and problems.

Keep this product out of the reach of young children. If not, it may cause accidents and problems.

Do not use with pets or young children, and do not let them play with this product. If not, it may cause accidents or injury.

Follow the instruction manual for usage time and frequency. If not, it may cause accidents or problems.

If you feel pain or discomfort, stop using this product. If not, it may cause accidents and problems.

Caution

On the day of hair removal or shaving process, do not apply this product on the same area. There is a risk of swelling and redness.

Do not drop, throw, and give a strong shock on this product. If not, it may cause accidents and problems.

Do not place anything on this product.

Not to store this product in the following places.

- Place exposed to direct sunlight ●Place with high humidity ●Place with a lot of dust ●Place where there is a risk of ignition ●Place exposed to wind and rain ●Place at high temperature or below zero ●Place where chemicals or gas are generated ●Place with violent vibration

Do not wipe this product with chemicals such as alcohol, thinner, benzene, alkaline detergent, bleach, neutral detergent, or disinfectant. If not, it may cause malfunction such as deformation, discoloration, crack, or damage.

Be sure to use a 5 VDC USB power supply. It may cause fire, electric shock, or injury.

When unplugging the USB charging cable, do not pull on the cord.

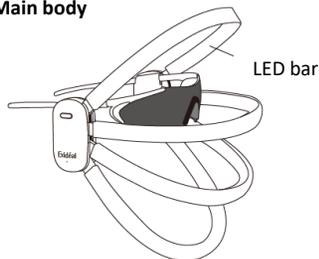
Remove Accessories such as earrings or necklaces for use. It may cause accidents or problems.

*Please keep this warranty in an accessible place for easy reference.

*Misuse and incorrect storage of this product are not covered by the warranty, and repair is subject to charge even during the warranty period.

Items included and name of each part

● **Main body**



● **Accessories**

Dedicated goggles



Nose pads

Nose pad sheets (4sets)



USB charging cable



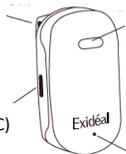
Type-C plug

Type-A plug

*USB power source is not included in this product.

● **Controller**

Dedicated goggles socket



Power/Program button

USB port (Type-C)

Indicator lamp

Product Features

Wrap Yourself in Light. A New Beauty Ritual, Seamlessly Blending Into Everyday Life.

From Exidéal, the pioneer of LED beauty devices, comes a cutting-edge mask-type LED device designed to care for the face, neck, and scalp with one sleek tool. Our uniquely engineered structure delivers triple-zone care, while a proprietary LED program—combining red, yellow, and blue wavelengths—targets a wide range of skin concerns. Hands-free and designed with an open view, this device enables multitasking beauty care during your daily life.

1 Triple-Zone Care Device

Engineered for versatility, this device treats the face, neck, and scalp—eliminating the need for multiple tools. Efficiently care for three key areas where signs of aging and stress often appear.

2 Hands-Free Design

Enjoy beauty care while multitasking. Watch TV, work, or relax, all while your skin is being treated—making advanced LED skincare easy to integrate into a busy lifestyle.

3 Adjustable LED Bars

Featuring Exidéal's exclusive movable LED bar, designed for both beauty and functionality. The four movable LED bars deliver wide coverage despite their compact size, and close neatly for tidy store after use, their excellent ventilation ensures comfortable, long-lasting use without discomfort.

4 Unique LED program

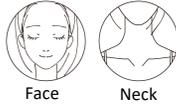
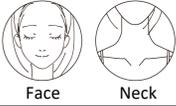
Exidéal's original light care programs combine red, yellow, and blue LEDs to target a variety of skin concerns. You can switch programs with a single switch, and you can get real beauty treatment in just 4 minutes.

5 Pulse irradiation

High-speed pulse realizes much more momentary energy than regular direct-current instant irradiation.

Program List

You can select of programs according to your skin condition and troubles.

Program	Features	Time	Area of Use
Texture / Resilience	For age-appropriate care, aim for textured skin with tense.	4 Min	 Face Neck
Adolescent skin	Support skin that becomes unstable due to disturbed life rhythms and dietary habits to smooth skin.	4 Min	 Face Neck
Scalp care	Age-appropriate care to keep the scalp and hair in good condition. Used to care repeated coloring and UV-exposed scalp.	4 Min	 Scalp

Before Using

◆ **Charge the battery.**

When using the product for the first time or when the battery power is low, charge the battery using the USB charging cable.

- Connect the Type-C plug of the supplied USB cable for charging to the USB port on the side of the controller.
- Connect the Type-A plug of the USB cable for charging to your USB power source to supply power.

* 5V1A USB power source recommended.

③ The indicator lamp blinks during charging. When charging is complete, the indicator lamp will light up.

* While charging, the main body cannot be operated.

④ When charging is complete, remove the USB charging cable.

- When using the product for the first time after purchase, fully charge the battery before use.
- When using the product for the first time or if it has not been used for a long period of time, the product may only be used for a few minutes of time even when fully charged. In such cases, recharge the battery before use.
- Use of the supplied USB charging cable is recommended.

Approximate charging time	About 180 Min	Approximate operating time	About 20 Min
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* Charging time and operation time may vary depending on battery level and charging environment.

◆ **About continuous use**

Continuous use should be limited to 12 minutes.

◆ **About Skin and Scalp**

When irradiating the face, remove makeup, wash face, and moisturize with your skin care before use.

Please use this product while checking the condition of your skin and scalp.

* If you have any skin or scalp problem, please stop using this product and consult a doctor.

◆ **About continuous use**

Before using, please remove the accessories around your face and neck such as earrings.

◆ **Dedicated goggles**

When irradiating this product to the face, be sure to use the dedicated goggles.

If the goggles slip or slide, attach the attached nose pad to the nosepiece and adjust the goggles.

【 How to attach the goggles 】

Insert the handle of the dedicated goggles into the socket on the inside of the controller by sliding it from the tip to the back.

When installing or removing goggles, be sure to hold the base of the goggle slot firmly with your fingers as shown in the illustration.

* Forcing it in or out may cause malfunction or damage to the goggles.

* Be sure to use the dedicated goggles. It may cause damage, malfunction, or injury.

* When not using, be sure to remove the dedicated goggles and store it.



How to Use

- **Long press the Power/Program button to turn on the power.**
→ The irradiation of "Texture / Resilience" will start automatically with an audible "beep" sound.
- **Each time you press the Power/Program button, the program will change in the following order :**

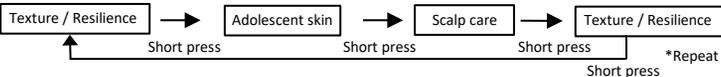


- To power off the program while it is operating, long press the Power/Program Button again.

→ The power will turn off with beeping sound.

* The program cannot be paused.

* Switch the button during irradiation, the new program will be started for 4 minutes.



- When the 4 minutes program ends, the power turns off automatically with beeping sound.

• When the battery is runs out, the indicator lamp will flash 5 times with beeping sound.

Charge the battery as soon as possible.

For face



- (1) Attach the dedicated goggles
Securely insert the handle of the dedicated goggles from the tip all the way to the back. (P.4)
- (2) Check the orientation of the main body
Hold the main body so that the controller with the Exideal logo is on the right-hand side.
- (3) Attach the main body
Open the controller to the width of your face along with the dedicated goggles, and attach it in front of your ears as shown in the illustration.
Attach the controller along with the dedicated goggles to the width of your face and pinch it across the front of your ears as shown in the illustration.
- (4) Open the LED bar
Slowly open the LED bar. If the dedicated goggles or the main body slips out of place, please adjust the insertion of the goggles or the position of the controller, and the nose pads.
- (5) Irradiate
Press and hold the [Power/Program Button] to start the program and select the program.
After the program is finished, the power will automatically turn off with a beep sound.

◆Area of Use Texture / Resilience Adolescent skin

For Neck



- When using this product on the neck, do not wear the dedicated goggles.
- (1) Check the orientation of the main body
Hold the main body so that the controller with the Exideal logo is on the right-hand side.
 - (2) Attach the main body
Open the controller to the width of your neck and attach it to the base of your neck as shown in the illustration.
 - (3) Irradiate
Press and hold the [Power/Program Button] to start the program and select the program.
After the program is finished, the power will automatically turn off with a beep sound.

◆Area of Use Texture / Resilience Adolescent skin

For Scalp



- When using this product on the scalp, do not wear the dedicated goggles.
- (1) Check the orientation of the main body
Hold the controller with the Exideal logo on the right side and the LED bar at the top.
 - (2) Attach the main body
Open the controller to the width of your head and attach it over your ears as shown in the illustration.
 - (3) Open the LED bar
Slowly open the LED bar.
 - (4) Irradiate
Press and hold the [Power/Program Button] to start the program and select the program.
After the program is finished, the power will automatically turn off with a beep sound.

◆Area of Use Scalp care

Caution

- When putting on or taking off the dedicated goggles, be sure to hold down the silicone rubber part. For details, check about the Dedicated goggles (P.4)
- LED bars are interlocking. Do not force one bar to expand or close.

After Using

If the main body becomes dirty, wipe it off with a dry cloth. To wipe off the silicone rubber parts, use a cloth which squeezed tightly after dipping in water.

- * Do not keep this product with lotion and beauty essence remained. There is a risk of discoloration and deterioration.
- * This product is not waterproof, so do not wash it with water.
- * Do maintenance with the power off.
- * Do not use the chemicals such as alcohol, thinner, benzene, alkaline detergent, bleach, neutral detergent, sterilizer, or disinfectant.

◆Charge the battery.

- When this product is not in use, be sure to remove the Dedicated goggles and clean the main body before storing it in the package box.
- Do not store this product near a stove or heater, in hot and humid place such as bathroom, place exposed to direct sunlight, or in unstable place.

Troubleshooting

Symptom of trouble	Possible causes	How to deal with
Cannot power on.	→ Power/Program button is not pressed.	→ Long press the Power/Program button to turn on the power.
	→ Insufficient charge.	→ Please charge the battery. (P.4)
The power turns off during use. /Can only be used for a few minutes even after charging.	→ Insufficient charge.	→ Please charge the battery. (P.4)
	→ The Program in use has ended.	→ When each mode ends, the power turns off automatically.
	→ Battery life is up.	→ Battery needs to be replaced. Please contact our customer service.
Charging does not start.	→ The AC adapter you have is not plugged into an outlet.	→ Plug your USB power source plug into a power outlet. (P.4)
LED does not light on. / Partly does not light on.	→ It occur the error in the device.	→ Please try to power on again. If your issue is not solved, please contact customer service.
	→ The end time may vary depending on the usage environment.	→ Long press the power/start button to turn the power off. If the problem is not resolved, please stop using and contact our customer service.
The mode does not end even after 4 minutes.	→ Continuously used for long time.	→ The main body may become slightly hot when used continuously for a long period of time. If this happens, turn off the power and wait a few minutes before using it again. If your issue is not solved, please contact customer service.

Caution

Please contact our customer service if this troubleshooting guide does not apply your problems.

Q&A

	Question	Answer
Q1	Does it affect my eyes?	No. It does not directly affect your eyes. Please do not look directly into LED light as it may feel dark temporarily when you see a very strong light momentarily. Also, be sure to wear dedicated goggles when using on the face.
Q2	Can I use it if I have acne?	Do not use if the inflammation is severe. When the inflammation has subsided, please restart while observing the situation gradually.
Q3	Can I use it if I am tingling right after sunburn?	Please do not use it for more than three days when your epidermis is burned by ultraviolet light. You can use it if there is no stiffness or any other trouble with your skin after cleansing your face.
Q4	Is there a time limit for use?	There is no time limit for use. For continuous use, 12 minutes or less is recommended.
Q5	Can I use it in other countries?	This product is USB powered, so it can be used overseas. Be sure to use a 5 VDC USB power supply. Voltage and plug shape may differ depending on the country of use. Please prepare the appropriate one for your destination.
Q6	Can I purchase only the accessories?	Only the dedicated goggles are available for purchase. You can purchase it at the store where you purchased this product or at the official online store.
Q7	Can I use commercially available goggles instead of the dedicated goggles?	Be sure to use the dedicated goggles when using this product. It may cause breakage, malfunction, or injury.
Q8	Can I use this with makeup on?	Use this product after removing makeup (after cleansing and washing your face). Use this product while moisturizing your skin with lotion or beauty essences, etc.

After-sales service

◆ Rechargeable battery

- Rechargeable battery is a consumable item. (Not covered by warranty)
- If the operating time is extremely short after charging, it is considered that the rechargeable battery has reached the end of life.
- If you want to replace the rechargeable battery, please contact the place of purchase or our customer service (P.8).

◆ How to disposal

- This product uses lithium-ion rechargeable battery.
- When you dispose this product, please dispose it in accordance with your local regulations for sorting.

After-sales service

■ Warranty

The warranty is attached to the back cover. Please fill in all necessary information such as location purchased and the date of purchase and keep it safe. Please read this warranty description carefully.

■ Warranty period

The guaranteed term is one year from the date of purchase.

■ Request for repair

Please check the contents of the instruction manual before requesting service. If any abnormality is found, unplug USB charging cable from the main body and contact the original distributor or our customer service..

*Shipping costs shall be borne by the customer. We pay shipping costs after repair.

● During warranty period

We will repair without charge according to the regulations of warranty. Please bring or send the product with this warranty and the proof-of-purchase, which can verify the date of purchase.

● After warranty period

When the product still performs after repairing, we will repair with charge based on the needs of customers. Please contact the original distributor or our customer service.

■ If any unsure about after service

Please contact our customer service.

Specifications

MADE IN CHINA

Battery specification	Lithium-ion rechargeable battery 3.7V 500mAh	Approximate charging time	About 180 min
Weight	About 172 g	Rated Input Power	DC5V 1A
Product Dimension	Main body : About W138XH158XD63 mm USB charging cable : About 1m	LED drive output	5W

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