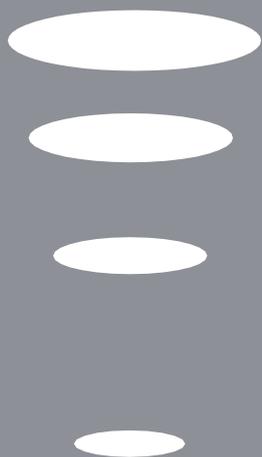


Manual/Warranty

Exidéal



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Safety & Notes

Contents of Package/Parts

Exidéal Features

Exidéal Operation Method

10 Care Program

Wake Up Mode / Q & A

Troubleshooting

After-sales servicing

Made in Japan



Thank you for purchasing our product "Exidéal".
Please read this manual carefully then use our product.
The warranty is included on the back side of this manual. Please keep it safe.

Please read this instruction manual carefully and use the product safely and correctly.

- These notes provide instruction on the safe and correct use of our product and to prevent injury and damage.
- Below are the classifications for these notes.

Caution classification

-  **Danger** This symbol indicates an imminently hazardous situation which, if not avoided, may result in death or serious injury.
-  **Warning** This symbol indicates that the user risks of death or serious injury if not avoided.
-  **Caution** This symbol indicates a potentially hazardous situation, which, if not avoided, may result in personal injury or damage to the equipment.

Explanation of Figure

-  This symbol indicates acts prohibited.
-  This symbol indicates a mandatory action that must be followed.

 Danger	
 prohibit	Persons who use heart pacemaker or electro-medical apparatus may cause malpractice. Please do not use this product.

 Warning	
 use goggle	Please use the exclusive goggles and close your eyes during irradiation. Please do not use anything other than Exidéal dedicated goggles.
 prohibit	Please do not use this product on the face or body for any purpose other than beauty treatment. Do not use the damaged product.
	Please avoid using in the following. If not avoided, it may result in serious injury or skin problems. <ul style="list-style-type: none"> ●Epileptic Seizures from the flashing light ●Cardiovascular Disease ●Acute Disease ●Allergen ●Fever disease ●Sensitive Skin ●Photosensitivity ●Abnormal Blood Pressure ●Hemophilia ●Infectious Diseases ●Tuberculous Disease ●Malignant tumor ●Facial neuralgia skin ●Telangiectasia caused by steroid hormones and liver dysfunction ●Drinking or taking medicine ●Immediately after excessive sunburn, red, tingling and inflamed ●Experience of getting a rash from chemical fibers ●During menstruation ●Pregnant ●Fatigue
	Please do not use on the following body parts. <ul style="list-style-type: none"> ●Acne and suppuration ●Other than the specified parts ●Scars ●Itching, sunshine, and pathological stains caused by physical irritation ●Facial melasma ●Dermatitis caused by skin care product ●Mucous membranes in the mouth ●Excessive sunburn
	Do not use if the cord or adaptor is damaged, hot, or loosely plugged into an electrical outlet. There is a risk of fire, electric shock, short circuit, and burns.
	Please do not damage, bend, pull, stretch, kink, or place heavy objects on power cords. There is a risk of fire, electric shock, short circuit, and burns.
	Please use electricity rated at 100-240V power code and use the Exidéal dedicated AC adaptor. There is a risk of fire, electric shock, or malfunction.
	Please remove glasses and contact lenses. It may cause an accident or trouble.
Please remove earrings, necklaces, and any kinds of accessories. It may cause an accident or trouble.	

 Warning	
 prohibit	Please do not place this product in the bathroom, near too much moisture, or next to water. (lavatory vanity) It could be a fire hazard, short circuit, or cause insulation deterioration.
 unplug the adaptor	In the following cases, stop using the product, turn off the power, and disconnect the adaptor. There is a risk of burns due to fire or abnormal output. ●Smoke from the product ●Unusual heat ●Unusual noise ●Unusual smell, etc.
 no disassembling	Please do not modify or re-assemble without the assistance of a repair engineer. It could result in injury or fire.
 water prohibit	Do not soak this product in water. There is a risk of electric shock or short circuit.
 wet hand prohibit	Please do not remove AC adaptor with wet hands. It could cause a short circuit or result in an electric shock.
 strict observe	The machine contains a strong infrared pulse program. Remote control devices that use infrared rays, such as TVs and air conditioners, may not work. If malfunction occurs or the remote control cannot be used, turn off the power of the machine.
	Please keep out of the reach of children. It could cause an accident or other problems.
	Please set the operating time for a short duration if you are a first-time user or have sensitive skin. Also check your skin during the session to avoid an accident or other possible problems.
	Please follow the instruction manual for usage time and frequency. If not, it may cause an accident or trouble.
	Please stop using if you feel any pain or illness. It may cause an accident or trouble.

 Caution	
 prohibit	Please avoid using it on the same area on the day of hair removal and shaving. It may cause swelling or redness.
 strict observe	If you open the LED irradiation panel more than 90 ° and use it, be sure to put your hand on the base plate as there is a risk of it falling on your face. It is dangerous to install the product higher than your face and open the LED irradiation panel more than 90 °, so please do not do it.
	Please do not damage this product or the AC adaptor. It may cause an accident or other problems.
	Please do not place items on the product or panel.
	When unplugging the adapter, be sure to hold the adapter body and unplug it without pulling the cable.
	Please do not place the device in the following locations. ●Exposed to sunlight ●Wet environments ●Dusty environments ●Ignite environments ●Rain and wind environments ●High temperature and below zero temperature environments ●Area that generates chemical and gas ●High vibration environment

※Please keep this warranty in an accessible place for easy reference.
 ※Misuse and incorrect storage of this product are not covered by the warranty, and repair is subject to charge even during the warranty period.

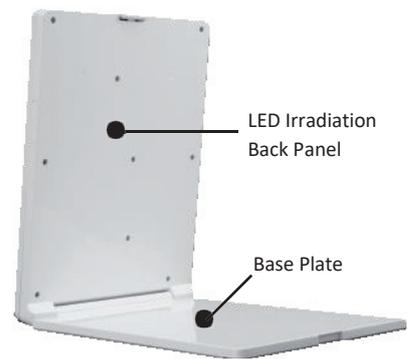
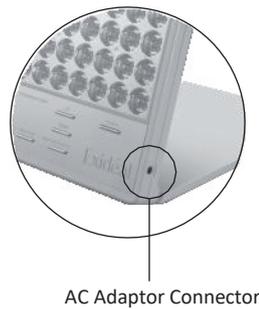
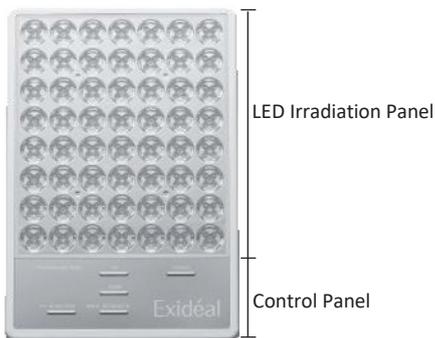
1 Contents of Package This package includes the following contents.
Before using, be sure to check contents.



■ Contents

- 1** Exidéal beauty machine
- 2** Exidéal dedicated bag
- 3** Exidéal dedicated goggles
- 4** Exidéal dedicated goggle case
- 5** Exidéal dedicated AC adaptor

2 Names of Display Parts



[LED Irradiation Panel Names]



- 1** LED Circle (5 LED inside)
- 2** Mirror Panel

[Control Panel]



- 3** Power Button
- 4** SELECT Button
WAKE UP Setting, Menu setting, Pause
- 5** WAKE UP indicator light
- 6** DOWN Button: Program Selection / Time Setting
- 7** UP Button: Program Selection / Time Setting
- 8** Display
- 9** START Button: Start /Stop
- 10** START light

3 Control Panel

3 **[POWER] Button**
 Press the POWER button to start with an electronic sound.
 All operations are ready.
 POWER button can end any ongoing operations.

4 **[WAKE UP SET.SELECT/ II] Button**
 SELECT button has multiple functions.
 (1) Irradiation program and time selection function
 (2) WAKE UP mode switching function
 (3) WAKE UP timer selection of hour/minute switching function
 (4) Program pause and restart function



6 **[UP] [DOWN] Button**
 UP、DOWN buttons are for setting the irradiation program, time and WAKE UP mode.
7 (1) Press the UP button to change to another program number and switch to other programs while choosing an irradiation program. Press the UP button once proceeds to the next program. Press the DOWN button returns to the previous program. (P01 – P10)
 (2) Press the UP button to extend the irradiation program time one minute longer. Press the DOWN button to reduce the irradiation program time by one minute shorter. (between 1min and 30min)
 (3) Select WAKE UP time.

8 **[Display Monitor]**
 (1) Irradiation program: It displays program number on the left “P” and double digits on the right. (Ex: [P:05])
 (2) Time: It displays double digits of time “minute” on the right. (Ex: [15] means “15 min”)
 (3) WAKE UP: It displays one digit for minute on the left and double digits for minute on the right (Maximum 9 hours 59 minutes). (Ex: [3:15] means “3 hours 15 minutes”)
 (4) Irradiation program ongoing: It alternately displays program number and time remaining (by 1 min).
 (5) It displays 5 second countdown by 1 second when the irradiation program starts.

9 **START/STOP Button**
 (1) Press button to start program after selecting irradiation program.
 (2) Press button to stop program when program is ongoing.
 (3) Press button to finish setting WAKE UP after setting WAKE UP time.

4 AC dedicated adaptor



- AC: 100-240V
- 50/60Hz
- 24V 1A
- 105.4×44.6×29.2mm

5 Dedicated goggles



Goggle use depends on the program. Please read the operation method (P.7) in this manual carefully. Please use goggles when needed.



Dedicated Goggle Case

Exidéal Features

Exidéal uses the 280 high brightness LED and 15W LED output driver.

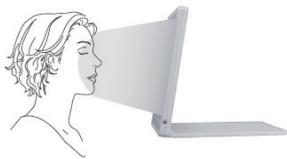
[4 high power wavelength and Large-Face-One Design beauty device.]

1 Easy Use (Only use POWER button and START button for program used everyday)

Easy operation by simply selecting a program according to the application. Few buttons (5 buttons) are easy for everyone to use. The sound effect guides using.

2 Contactless Beauty Device

Treatment is possible without contacting the skin. Contactless treatment lowers stress on the skin and no inflammatory problems caused by contact germs.



Maximum 10000 times / second pulse output

2 times more than regular direct-current instant irradiation.

3 High Brightness Light LED

The 280 of 4 wavelength LED for high brightness light is designed for wide-range irradiation home use. It makes it possible to use beauty device introduced in beauty salons at home.



Five high brightness LED in one LED circle.

56 LED circle × 5 LED = 280 high brightness LED
950nm wavelength LED (Near infrared light) : 28
640nm wavelength LED (Red) : 112
590nm wavelength LED (Yellow) : 112
460nm wavelength LED (Blue) : 28

4 Maximum LED Driver Output 15W

Outstanding LED output driver for home use.

5 Original high efficiency optical design

A unique optical design that increases the irradiation efficiency by 120 to 130%, with the calculated LED arrangement and angle, and the mutual reflection of the mirror-finished reflector (mirror panel) and skin, enable more efficient photo rejuvenation.
* Compares with a beauty device that is not equipped with mirror reflector.



Base entire panel is original optical design with mirror surface.



- 1 Irradiate LED lights to an entire face.
- 2 Reflects an entire face to the Exidéal.
- 3 The light reflected to the Exidéal mirror panel re-reflects to an entire face.



6 No stress with hands-free device

You can relax and take care of your skin with this hands-free device more effectively.

It is good to massage your face during irradiation.



You can massage your skin during treatment.



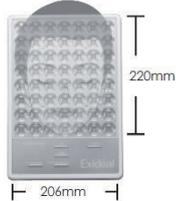
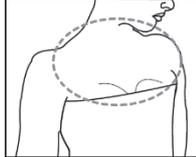
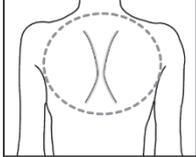
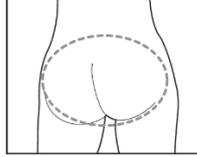
You can talk on the phone during treatment.

[Caution]

Please have a base plate in your hands when the LED irradiation panel is angled over 90°. Please do not try to use this device higher than your face. It is dangerous to open the LED irradiation panel more than 90°.

7 One-face large design beauty device.

It covers your entire face and is a very efficient and effective treatment. A large size design enables you to perform a photo-treatment on all your body parts. This beauty device is hands-free and easily treats parts which out of your reach. Just Face Size also realizes "T-zone treatment."

One-face design covers your entire face.	Large size design enables to treat your entire body.		
	<p>■ Decollate</p> 	<p>■ Back</p> 	<p>■ Hip</p> 

8 【Oily T-Zone】 Care Program (P08)

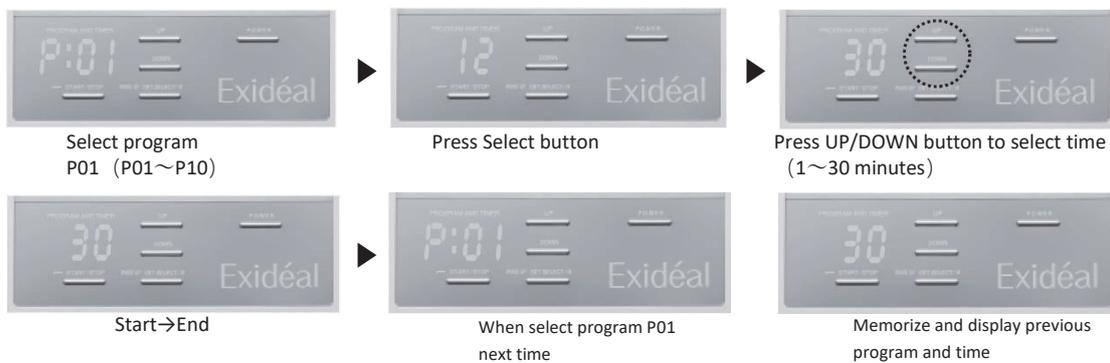


T-Zone parts are independently controlled so you can treat your entire face and provide T-Zone care at the same time.

● T-zone care-support-program number is P08.

9 MY Memory Function

The machine system memorizes the most recent program (function) used. It displays the previous program (time) for the next session. You can make your own original program time. MY memory function memorizes the program forever, even if you remove the adaptor. * Maximum 30 minutes



10 WAKE UP Mode

This mode can be set to use high-drive-output and wide-range irradiation to help you recognize light. (Please find details in P.11)



【Caution】

Please have a base plate in your hands when the LED irradiation panel is angled over 90°. Please do not try to use this device higher than your face. It is dangerous to open the LED irradiation panel more than 90°.

Operating Procedure

- 1



Clean your face with cleanser and spread the lotion* over your entire face.

 - You can use the lotion before, during, and after irradiation.

*You can use basic skin-care products such as lotion and cream.
- 2



Please connect the AC adaptor into the device.
- 3



Press a button on the control panel to turn on power.

 - (1) Go off a startup-sound.
 - (2) Program number on display monitor. (First time is P01. Last operation of program number is shown after the 2nd time.)

※No sound during silent mode.
- 4



Please check the program you use and select the program with the UP/DOWN button on the control panel.

 - (1) Select irradiation program with UP/Down button.
 - (2) UP button: Click to show P01 to P10 → P01 in order.
 - (3) DOWN button: Click to show P10 to P1 → P10 in order.
 - (4) Press START button without select program will start irradiating immediately.
- 5



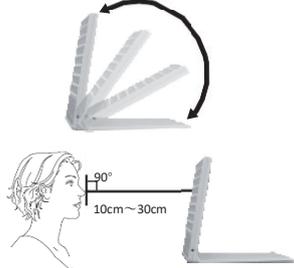
Press SET.SELECT button for time setting after you decide the using program.
- 6



Please set the time (maximum for 30 minutes) with the UP/DOWN button on the control panel while checking displayed monitor for irradiation time.

 - (1) The initial display shows for default value program (Standard irradiation time). It can be operated by procedure 7 if there is no change.
 - (2) The UP/DOWN button can change the irradiation time.
 - (3) UP Button: Click to show 1 to 30 → 1 in order by every 1 minute.
 - (4) DOWN Button: Click to show 30 to 1 → 30 in order by every 1 minute.
 - (5) It memorizes previous action time when you press the start button during set to irradiation time.
 - (6) It changes configuration of previous action of irradiation program time during irradiation time.
 - (7) Program number and selecting time on the display-monitor can be confirmed. To do so press the set button with set to program and time in a series of operations without the UP/DOWN button.
- 7

Adjust for irradiation angle and irradiation distance.


- 8



※Please close eyes even wearing the goggles.

Please wear the goggles if the programs require.

Please use Exidéal dedicated goggles when you use this product.

 - Programs that require the goggles

P01, P03, P05, P07, P08, P09, P10
- 9



Start irradiation by pressing the START button. To abort the program, please press the START button again.

 - (1) After setting the irradiation program and time, press the START button to start the program. Press the start button and the light indicated irradiate (red) will turn on.
 - (2) Irradiation starts after 5 second countdown on the display monitor when choosing a program that uses goggles. (Please wear the goggles within the 5 seconds.)
 - (3) Programs that do not require goggles will start irradiation after pressing the START button.
 - (4) It shows remaining time on display monitor for 5 seconds during irradiation.
 - (5) Press the SELECT button during a program stops irradiation with a pause sound. the light indicated irradiate (red) will flash.
 - (6) Press the SELECT button again to restart irradiation.
 - (7) Press the start button during program and pause will stop the program. It becomes possible to reset the program and irradiation time.
 - (8) Press the start button memorizes the time of executed program. It always memorizes the previous program and shows it in the next time primely.
- 1



※Silent Mode

 - (1) Press POWER button, SET, SELECT / II button, START / STOP button at same time.
 - (2) Press START/STOP button to begin irradiation.

※Please repeat progress (1) to stop silent mode.

10 Care Program

■ **Irradiation program**
 Our original skin care support program is effectively combined with the 4 wavelength LED. Please choose the program fit your skin type.

■ **Caution**
 Please do not use it if directed by a physician or while taking medication. Our care program is not a medical treatment for the skin.

P01.02: Texture / resilience care program

Texture / resilience



■ **Tips**

It is important to moisturize your skin for texture and firmness of the skin. Use treatment program after warming your skin with a hot towel and conditioning your skin with a toner, lotion, or cream. The age-appropriate aging care aims for firm and well-textured skin.



■ **Use goggles**

For the program P01, please use the dedicated goggles and close your eyes during irradiation. For the P02, the LED light is weaker, but please close your eyes during irradiation. P02 has the same effect as P01 by time control.

【P01 With goggles】		【P02 Without goggles】	
※Please close your eyes when using			
	Control value Basic irradiation Time 5Min		Control value Basic irradiation Time 12Min

P03.04: Adolescent skin care program

Please use it for smooth skin care support.



■ **Tips**

For unstable adult skin. Please clean your hands when you clean your skin. Use the program after moisturizing your skin with a toner. It is important that you not only take care of your skin, but also take care of the inside of your body by living a healthy daily lifestyle (healthy diet and enough sleep).



■ **Use goggles**

For the program P03, please use the dedicated goggles and close your eyes during irradiation. For the P04, the LED light is weaker, but please close your eyes during irradiation. P04 has the same effect as P03 by time control.

【P03 With goggles】		【P04 Without goggles】	
※Please close your eyes when using			
	Control value Basic irradiation Time 5Min		Control value Basic irradiation Time 10Min

【Caution】

Please do not use it when you have inflammation of the skin.
 Also do not use it if directed by a physician or while taking medication.

10 Care Program

P05.06: Rough skin /dry skin care program



Please use it when you feel skin dry caused by AC or the dry air.

■ Tips

“Living environment change” and “balance of sebum and sweat of the skin” are closely related to each other. Dry air and AC cause dry skin throughout the year. Slightly massage skin with oil and cream for counteract skin after conditioning your skin with toner or serum.



■ Use goggles

For the program P05, please use the dedicated goggles and close your eyes during irradiation. For the P06, the LED light is weaker, but please close your eyes during irradiation. P06 has the same effect as P05 by time control.

【P05 With goggles】		【P06 Without goggles】	
※Please close your eyes when using			
	Control value Basic irradiation Time 5Min		Control value Basic irradiation Time 10Min

P07: Bright skin care program



Used for aftercare of UV rays that could not be prevented.

■ Tips

Your face receives the most exposure to ultraviolet rays. It is important to apply different sunscreens for the different seasons. Use toner and serum in every day skin care. Be sure to practice a healthy daily lifestyle. (healthy diet and enough sleep)

※The LED irradiation is extremely strong, please use the dedicated goggles.

【P07 With goggles】	
※Please close your eyes when using.	
	Control value Basic irradiation Time 5Min

P08: T-Zone care program



Please use our product for "Annoyed T-Zone"

■ Tips

T-zone becomes oily and hard when unbalanced between sebum and water. Sebum is needed to prevent water evaporation and protect the skin. But too much will cause skin oxidation. Keep clean and care sebum to prevent skin problems.



【P08 With goggle】	
※Please close your eyes when using.	
	Control value Basic irradiation Time 5Min

10 Care Program

P09: Comprehensive care in Autumn and Winter



Use it for Autumn and Winter total program. The program is mixed by P01, P05 and P07.

- The contents of multiple functions
- (1)P01: Texture / resilience care program
- (2)P05: Rough skin /dry skin care program
- (3)P07: Bright skin care program

※ It switches all three programs automatically every twenty seconds.

【P09 With goggles】

※ Please close your eyes when using.

	Control value
	Basic irradiation Time
8Min	

P10: Comprehensive care in Spring and Summer



Use it for Spring and Summer total program. The program is mixed by P01, P07 and P08.

- The contents of multiple functions
- (1)P01: Texture / resilience care program
- (2)P07: Bright skin care program
- (3)P08: T-Zone care program

※ It switches all three programs automatically every twenty seconds.

【P10 With goggles】

※ Please close your eyes when using.

	Control value
	Basic irradiation Time
8Min	

Cautions of Use / Safety Functions

■ Cautions of Use

- ① Please use this device at a unit temperature between -15°C and +40°C. There is a possibility that sufficient irradiation cannot be performed because the safety function of the microcomputer operates. We recommend using it below 30°C. Please do not use in a sauna. It may cause deformation and failure.
- ② Please do not use the device in environments like wrapping the device in a blanket, as the device cannot radiate. There is a possibility that sufficient irradiation cannot be performed if the safety function is activated near a stove or AC outlet where high temperatures can result in burns or deformation of the unit.
- ③ Please avoid using this device in places easy to condense such as a bathroom or washbasin which can cause malfunction or failure of the microcomputer. No use in the bathroom as it may cause electric shock.

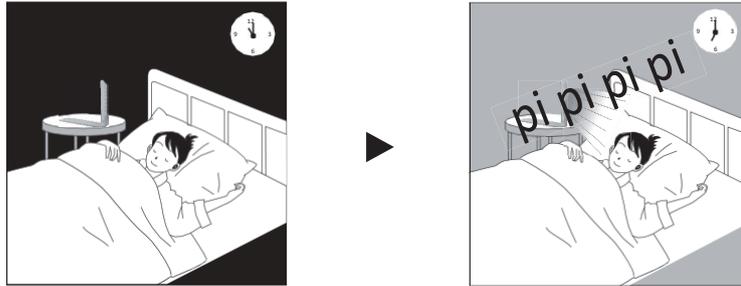
■ Safety Functions

- ① This device has safety functions in which the microcomputer can detect the internal temperature and lower output automatically. Please be cautious and use carefully in appropriate environments. Excessive use, a hot environment, or radiation distraction can cause irradiation to stop operating and error codes “E-01” or “E-3” to be displayed. Please press the POWER button for restarting. Please remove AC adaptor and POWER OFF if it still displays: “E01” after restarting. Then please try again after one hour.
- ② This device has monitoring functions which detect the internal temperature and it also has safety equipment. It stops automatically when the device temperature rises abnormally from a stove or other heat source. Please remove AC adaptor and POWER OFF for one hour when it displays “E02.” Avoid exposing the device to abnormal temperatures when using it.

The theme is “Beauty and Health”. We support a regular healthy routine and lifestyle with light in the morning. The light helps to establish healthy routines and regularly send a wake-up time signal every morning.

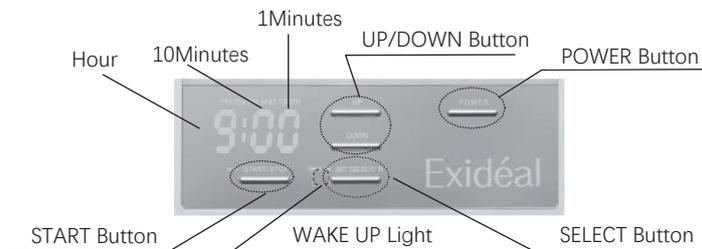
【Functional Overview】

This function is operated by the 24-hour timer built in. For example, if it was 11 p.m. now and want to set the time for 7 a.m., it means the timer goes off 8 hours later. After 8 hours, it automatically begins irradiating. The function iterates everyday if you do not cancel the function or unplug the device.



【WAKE UP Mode Operating Procedures】

- (1) Press the POWER button to turn on power.
- (2) Press the SELECT button for 2 seconds when irradiation is not ongoing. Wake UP light flashes next to the SELECT button and “9:00 (control value / after 9 hours)” displays on the monitor. “9” on the left flashes at the same time. Please set time with the UP/ DOWN button (0-9).
- (3) Press the SELECT button again and it flashes “0 (10 min)”. Please set time with UP / DOWN button. (0-5)
- (4) Press the SELECT button again and it flashes “0 (1 min)”. Please set the time with the UP / DOWN button. (0-9)
- (5) Please press the START button when you finish setting (3) to (5). A “beep” sound will be heard once the WAKE UP program is set. WAKE UP light flashes next to the SELECT button on the display monitor.
- (6) The WAKE UP program will operate every day at the same time once the mode is set. To cancel the program, please remove the AC adaptor or cancel WAKE UP mode. WAKE UP indicator lights when the mode is set. WAKE UP indicator flashes when the device power off.



【WAKE UP Mode】

- (1) WAKE UP mode startup begins the irradiation program for 15 minutes.
- (2) Press the START, SET or SELECT button will POWER OFF irradiation during the program.
- (3) It will POWER OFF automatically after finishing irradiation for 15 minutes.

【WAKE UP Mode Cancel】

- (1) Press the POWER button to turn on power.
 - (2) Press the SELECT button for 2 seconds. (turn to select mode)
 - (3) Press the SELECT button for 2 seconds again to cancel the program. WAKE UP light will turn off.
- ※A power outage will terminate wake-up mode. If a power outage occurs, please reset the program.
 (Remove AC adaptor will cancel the program)

Q&A

FAQ	
Q1	Q. What is LED? Is the color good for beauty?
	A. LED is an abbreviation of Light Emitting Diode. It is a semi-conductor that is characterized by having a specific light (wavelength) and is used for home appliances and display. Penetration into the skin* depends on this wavelength. In this product for beauty, those carefully selected with particular emphasis on wavelength and intensity ones are contained. *stratum corneum
Q2	Q. Does it affect my eyes?
	A. No, it does not directly affect your eyes. Please do not look directly into LED light as it may feel dark temporarily when you see a strong light momentarily.
Q3	Q. Is it possible to irradiate an entire body?
	A. No problem. Please use the goggles required by those programs and do not look directly at the irradiation. Exidéal is a large design device so you can use it for an entire body.
Q4	Q. Can I use it if I have acne?
	A. Do not use if the inflammation is severe. When the inflammation has subsided, please restart while observing the situation gradually.
Q5	Q. Which programs are the best for daily use? Is it a problem if I use two or three different programs?
	A. No problem to use several programs. You can choose the programs you need. You do not have to switch the programs if you use comprehensive care program, it will switch automatically.
Q6	Q. Is there any irritation during a session?
	A. This device is contactless and does not pass a current. It eliminates electrical stimulation and makes the device very safe.
Q7	Q. Can I use it if I am tingling right after sunburn?
	A. Please do not use it for more than three days when your epidermis is burned by ultraviolet light. You can use it if there is no stiffness or any other trouble with your skin after cleansing your face.
Q8	Q. Does the effect differ if the distance from irradiate panel is different?
	A. The lights are weaker if distance is longer. Please use it at distance between 10cm and 30cm.
Q9	Q. Will wake up mode cause any problem if I forget to turn it off during a trip?
	A. Safety system is inside, no problem to have a trip with wake up mode on. If you do not use the device for a long period of time, please unplug the AC adapter.
Q10	Q. How long can I irradiate a day?
	A. No problem for long time irradiation. It is recommended that you continue the treatment every day rather than use for a long time at a time.
Q11	Q. How much electricity fees will cost when keep using every day for a month?
	A. Use care program twice and wake up mode a day can cost you about 39 JPY a month, for reference.
Q12	Q. How do I care for the device after I finish treating my skin?
	A. The device is contactless and requires minimal care. Please use detergent and soft cloths to clean the irradiation surface area and surrounding buttons. Please do not use alcohol, thinner or nail polish remover for cleaning as they may damage the device.
Q13	Q. Can I purchase spare parts if needed? Can the device be repaired?
	A. You can do both. Please contact the shop where you purchased the device or our Exidéal customer service.
Q14	Q. Can I use it in other countries?
	A. Yes. This product is compatible with 100-240V, please check the voltage of the countries. If the shape of the outlet is matched, you do not need to have a voltage converter.

Troubleshooting

Symptom of trouble	Possible causes	How to deal with
【E-01】 error message on display	The internal temperature may rise due to high ambient temperature or use in an environment where blankets or duvets interfere with the heat dissipation of the machine.	Please turn the power off and change environment to restart. If it still displays “E-01” after restarting, please wait for 1 hour and then retry.
【E-02】 error message on display	The safety device was activated and automatically stopped because the internal temperature of the machine becomes high due to radiant heat such as a stove.	Please turn the power off for one hour. Please use away from heating equipment that causes temperature rise.
【E-03】 error message on display	The internal temperature may rise due to high ambient temperature or use in an environment where blankets or duvets interfere with the heat dissipation of the machine.	Please turn the power off and change environment to restart. If it still displays “E-03” after restarting, please wait for 1 hour and then retry.
Press POWER button but nothing displays	The AC adaptor is not connected properly into the device.	Please connect AC adaptor.
Wake UP mode is disabled	The AC adaptor is not connected properly to the device or there is a power outage.	Please connect AC adaptor. If there was a power outage, please reset WAKE UP mode.
The LED irradiation does not operate, and the display disappears	Electrostatic discharge from the human body in winter.	This device has microcomputer monitoring functions that detect large static discharges. When detected, the device resets itself. Please remove the AC adaptor turn off the power for 5 seconds, then restart it.
TV and Air conditioner remote control do not operate	There might be an infrared influence between the device and the TV receiver or AC remote control.	Please change direction of the irradiation surface from the TV, AC, or remote control. Turn off the device will also eliminate the infrared influence.

【Caution】

Please contact our customer service if this troubleshooting guide does not apply your problems.

【After-sales servicing】**■ Warranty**

The warranty is attached to the back cover. Please fill in all necessary information such as location purchased and the date of purchase and keep it safe. Please read this warranty description carefully.

■ Warranty period

The guaranteed term is one year from the date of purchase.

■ Request for repair

Please contact our customer service if you still have problems after troubleshooting.

● During warranty period

We will repair without charge according to the regulations of warranty. Please bring or send the product with this warranty and the proof-of-purchase, which can verify the date of purchase.

● After warranty period

When the product still performs after repairing, we will repair with charge based on the needs of customers. Please contact the original distributor or our customer service.

【Specifications】 Made in Japan**■ Product**

Power Supply Type	Dedicated adaptor	Rated Input Power	DC24V-----1A
Power Dissipation	Maximum 20W	Standby Power Consumption	Under 3W
LED Output	Maximum 15W	LED Output Wavelength	420~970nm
Weight	1.66kg	Optimum Temperature	Operating Temperature: -5°C~+40°C
Product Dimension	Width: 206mm Length: 300mm Height: 30mm		Storage Temperature: -5°C~+45°C

※ This product is a beauty device and no effects of medical equipment.

Haslux Co., Ltd.

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 1-9-10, Roppongi, Minato-ku, Tokyo, Japan
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● Osaka Merchandise Center
 ZIP:566-0055
 2-2-6 Sinzaike, Settu-city, Osaka Fu
 TEL:81-6-6827-0307 FAX:81-6-6827-0304

Warranty certificate Exidéal

Stock Number		
Serial Number		
Warranty Term	One year after shipment	
Purchase Date		
Customer information	ZIP	
	Address	
	Name	
	TEL	
Distributor		

【Regulation for free repair】

1) If the product fails during the warranty period under the correct usage according to the instruction manual and the label attached to the main body, free repair will be served based on the contents of this warranty card.

● Please bring the warranty when you need the free repair.

Shipping charges for all warranty repairs are at the owner's expense when you send it to our customer service or original distributor.

● Please contact our customer service if you do not to ask for free repair at the original distributor.

2) Please contact our customer service about free repair when you move to another place.

3) Please contact our customer service when you can not receive free repair service at original distributor due to the product being given as a gift.

4) This warranty does not apply:

- The damage caused by misuse, repair, alteration,
- The damage caused by relocation of storage, transport, drop after purchasing
- The damage caused by liquid contact, fire, earthquake or other external cause, to incorrect use with abnormal voltage or an undesignated power source (voltage, frequency)

● Shipping damage or damage caused by mishandling by the freight carrier

● The damage caused by use with other than home use (Example: business purpose)

● Not provide this warranty

● Not provide proof-purchase day, distributor name, your name and reformatted in this warranty

5) Consumable items are not covered by the warranty.

6) This warranty is only valid in Japan.

7) We do not reissue this warranty.

■ Purpose for usage of the personal information

※ We will maintain and use customer information (copy of warranty) for free repair support and safety inspection within the warranty period.

※ This warranty guarantees that if a failure occurs within the following period from the date of purchase, free repair will be served. It does not limit the customer's legal rights and obligations to the person responsible for warranty and other business partners-, issuing this warranty. Please contact our customer service when you have questions about repair after the end of the warranty period.

※ For after-sales service after the warranty period has expired, refer to " After purchase servicing " in the manual.

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